

Please return this form by placing it in the feedback box at reception or posting it to:

Practice Manager
The Bridge Family Practice & Skin Clinic
PO Box 1210 Mandurah WA 6210

You can contact the Practice Manager by:

Telephone: (08) 9582 4999
Email: manager@thebridgefamilypractice.com.au

This document is available in alternative formats upon request.

Would you like someone to call you?

Yes

No

Name:

Address:

Telephone:



The Bridge
Family Practice & Skin Clinic

Patient Feedback Form

- **Suggestions**
- **Compliments**
- **Complaints**

What do we do well?

What could we do better?

We value your feedback

The Bridge Family Practice & Skin Clinic

10 Old Coast Road, Halls Head WA 6210

Phone: (08) 9582 4999

Fax: (08) 9535 1199

info@thebridgefamilypractice.com.au

Doctor Visited:

Date and Time:

Compliment

Complaint

Suggestion

Other (detail below)

Please write your comments below:

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Optional: help us to improve by rating the following:
(Please mark the box next to your chosen response)

1. The level of ease in booking your appointment.

excellent good average poor very poor

2. The waiting time for your treatment or appointment.

excellent good average poor very poor

3. The way you were included in making decisions about your treatment.

excellent good average poor very poor

4. The care or treatment you received from staff.

excellent good average poor very poor

5. The way staff communicated with you.

excellent good average poor very poor

6. The level of respect you received from staff.

excellent good average poor very poor